



FAQ - INTERVIEW

1. I have registered with Public Service Commission of Malaysia (PSC). When will I be called for interview?

All applicants who have registered with PSC will be considered for interview with the following conditions:

- a. there are vacancies available;
- b. fulfilled scheme of service requirement ; and
- c. fulfilled selection process based on merits.

Applicants can check their registration status at PSC Portal. All registration status will be updated within 1 day of the results endorsed by the Commission.

2. Why I am not called for an interview?

There are many reasons why an applicant is not called for interview even though he/she has registered with PSC as follows:

- a. there is no recruitment exercise due to unavailability of vacancies;
- b. application is incomplete and unable to be registered in PSC's Data Bank;
- c. registration has expired and applicant does not renew registration;
- d. applicant does not fulfil the requirement in the advertisement or the scheme of service of the post; and
- e. applicant does not meet the selection base and merits set by the Commission.

3. What will happen if I did not attend the interview?

Applicant who is unable to attend the interview will not be blacklisted.

4. Can I change the date and interview center?

Change of date and interview center are allowed with Commission's consent. Application to change date or interview center in Sabah and Sarawak must be made immediately and provide information such as Identity Card Number, Telephone number, position, actual date and center, new date and center with reasons for Commission's approval. Application can be submitted through written application, fax or email to :



Special Recruitment Division (For Support Group II/ Paramedic) :

Puteri Baginda Siti Noor Azura binti Saharudin

Emel : noorazura@spa.gov.my

Tel : 03-88806244

Ummu Habibah Mohamad Saad

Emel : habibah@spa.gov.my

Tel : 03-88806393

Zamri bin Mohd Jalil

Emel : zamri@spa.gov.my

Tel : 03-88806456

Recruitment Division (Support Group 1/ Management & Professional)

All officers Grade 41 and above (Kindly refer to Email/ Telephone Directory at PSC Portal)

Tel : 03-88856354

Faks : 03-88885044

5. How long does it take to be called for interview after registration process at PSC?

There is no specific duration between registration and interview , all data will be kept in PSC's Data Bank. The selection process will be done only if PSC received request from Ministry/ Department to fill up vacancies. Candidates who fulfilled the requirement will be called for exam/interview based on the positions applied.

6. Why did I fail in my interview?

Most candidates are unsuccessful due to their poor performance in interview session. For instance, there were candidates who did not prepare well physically, lack of knowledge on the job applied, did not bring complete documents, lack of personalities and other criteria. Board



of Interview is represented by experienced officers and those who have vast knowledge and able to match the right candidates with the right job.

7. Why am I not in the list to be called for the interview?

Among the reasons why applicants are not called for the interview are not fulfilling the requirement and failed the special exam for the posts. For instance, candidates who are given priority for paramedic posts are those who have at least credits in subjects such as Bahasa Malaysia, English, Science and Mathematics. This is to ensure that the candidates will be able to undergo the training which emphasized on those relevant skills.

8. Will the candidates be called for interview based on the date of registration? Is a candidate who registered earlier been given priority to be interviewed?

All applications received after the closing date will be processed accordingly. Candidates who fulfilled the requirements will be called for the interview regardless of the date of registration.

9. I am a Diploma holder. Do I need to bring along my Diploma and transcripts during an interview even though the position only requires SPM?

Candidates must bring along his/her Diploma and transcripts during interview even though he/she is attending interview that only requires SPM. Candidates are required to bring along all academic qualifications during interview such as stated in the Call for Interview letter.