



Bilangan Transaksi Perkhidmatan Online Tahun 2017
Suruhanjaya Perkhidmatan Awam Malaysia
(Januari - Disember)

| Bil. | Nama Perkhidmatan Online | Jan | Feb | Mac | April | Mei | Jun | Julai | Ogos | Sept | Okt | Nov | Dis | JUMLAH |
|------|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------|----------|------------------|
| 1 | Pendaftaran Pekerjaan Di Sektor Awam | 187,946 | 155,000 | 183,576 | 145,226 | 171,522 | 158,362 | 207,023 | 194,395 | 213,932 | 150,979 | | | 1,767,961 |
| 2 | Semakan Jadual Panggilan Temu Duga | 79,762 | 94,266 | 123,935 | 175,714 | 43,157 | 31,879 | 109,500 | 228,119 | 161,434 | 122,901 | | | 1,170,667 |
| 3 | Semakan Keputusan Temu Duga | 71,844 | 32,809 | 96,921 | 103,946 | 156,824 | 88,904 | 80,462 | 90,354 | 198,375 | 179,386 | | | 1,099,825 |
| 4 | Semakan Penjadualan Peperiksaan/Pemeriksaan Fizikal,Pancaindera dan Kecergasan & Assessment Centre | 32,182 | 119,592 | 52,992 | 49,792 | 19,141 | 2,993 | 120,181 | 55,017 | 66,732 | 303,682 | | | 822,304 |
| 5 | Semakan Keputusan Peperiksaan /Pemeriksaan Fizikal,Pancaindera dan Kecergasan & Assessment Centre | 12,992 | 6,354 | 115,718 | 75,236 | 23,378 | 22,674 | 3,317 | 0** | 33,584 | 48,361 | | | 341,614 |
| 6 | Semakan Urusan Perkhidmatan | 56,321 | 70,468 | 81,033 | 80,455 | 78,402 | 73,938 | 61,150 | 67,625 | 60,213 | 59,909 | | | 689,514 |
| 7 | Pertanyaan dan Aduan Pelanggan (e-Pertanyaan) | 2,171 | 1,575 | 2,021 | 1,405 | 1,372 | 1,224 | 1,962 | 1,984 | 3,742 | 1,714 | | | 19,170 |
| 8 | Setuju Terima Pelantikan | 14,905 | 31,800 | 5,143 | 16,541 | 9,959 | 4,036 | 8,745 | 7,260 | 16,700 | 8,311 | | | 123,400 |
| 9 | Kursus Tips dan Panduan Memasuki Perkhidmatan Awam | 0* | 0* | 163 | 0* | 16 | 0* | 0* | 0* | 1,208 | 0* | | | 1,387 |
| | JUMLAH | 458,123 | 511,864 | 661,502 | 648,315 | 503,771 | 384,010 | 592,340 | 644,754 | 755,920 | 875,243 | 0 | 0 | 6,035,842 |

Nota :

* Tiada Kursus Tips dan Panduan Memasuki Perkhidmatan Awam

** Tiada urusan paparan keputusan peperiksaan

Tarikh Kemaskini: 3 November 2017