



**Bilangan Transaksi Perkhidmatan Online Tahun 2019**  
**Suruhanjaya Perkhidmatan Awam Malaysia**  
**(Januari - Disember)**

| Bil. | Nama Perkhidmatan Online   | Jan            | Feb            | Mac              | April          | Mei              | Jun      | Julai    | Ogos     | Sept     | Okt      | Nov      | Dis      | JUMLAH           |
|------|--|----------------|----------------|------------------|----------------|------------------|----------|----------|----------|----------|----------|----------|----------|------------------|
| 1    | Pendaftaran Pekerja Di Sektor Awam   | 253,306        | 161,386        | 244,942          | 192,912        | 209,053          |          |          |          |          |          |          |          | 1,061,599        |
| 2    | Semakan Jadual Panggilan Temu Duga   | 162,923        | 83,251         | 146,806          | 71,912         | 127,269          |          |          |          |          |          |          |          | 592,161          |
| 3    | Semakan Keputusan Temu Duga  | 130,306        | 67,738         | 253,421          | 131,194        | 115,091          |          |          |          |          |          |          |          | 697,750          |
| 4    | Semakan Penjadualan Peperiksaan/Pemeriksaan Fizikal, Pancaendera dan Kecergasan & <i>Assessment Centre</i> | 38,142         | 20,503         | 171,590          | 168,182        | 606,543          |          |          |          |          |          |          |          | 1,004,960        |
| 5    | Semakan Keputusan Peperiksaan /Pemeriksaan Fizikal, Pancaendera dan Kecergasan & <i>Assessment Centre</i>  | 58,335         | 12,536         | 117,268          | 50,283         | 176,892          |          |          |          |          |          |          |          | 415,314          |
| 6    | Semakan Urusan Perkhidmatan  | 85,052         | 59,586         | 77,540           | 62,669         | 73,643           |          |          |          |          |          |          |          | 358,490          |
| 7    | Pertanyaan dan Aduan Pelanggan (e-Pertanyaan)  | 2,654          | 1,246          | 1,823            | 1,365          | 3,730            |          |          |          |          |          |          |          | 10,818           |
| 8    | Sistem Tawaran Pelantikan  | 8,182          | 8,520          | 16,620           | 23,860         | 11,105           |          |          |          |          |          |          |          | 68,287           |
| 9    | Kursus Tips dan Panduan Memasuki Perkhidmatan Awam   | *0             | *0             | *0               | *0             | *0               |          |          |          |          |          |          |          | 0                |
|      | <b>JUMLAH</b>  | <b>738,900</b> | <b>414,766</b> | <b>1,030,010</b> | <b>702,377</b> | <b>1,323,326</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>4,209,379</b> |

**Nota :**

\* Tiada Kursus Tips dan Panduan Memasuki Perkhidmatan Awam

\*\* Tiada Urusan Paparan Keputusan Peperiksaan

**Tarikh Kemaskini: 03 Jun 2019**